

Secure Messaging

For an EHR reporting period in 2016, for at least 1 patient seen by the EP during the EHR reporting period, a secure message was sent, by the EP, using the electronic messaging function of CEHRT to the patient (or the patient-authorized representative), or in response to a secure message sent by the patient (or the patient-authorized representative) during the EHR reporting period.

How to meet this measure using ONCOCHART –

You must be subscribed to the patient portal to meet this measure. *Contact ONCOCHART support for more information regarding the patient portal.*

You can send a secure message to a patient using one of three methods.

1.)

Click the ONCOCHART message icon then click on the *Patient Secure Messages* tab.



Click Compose.

Click To...

Select a patient who has actually completed portal registration.

Fill out the email.

Click Send.

Within a few minutes, the patient will receive the secure email.

2.)

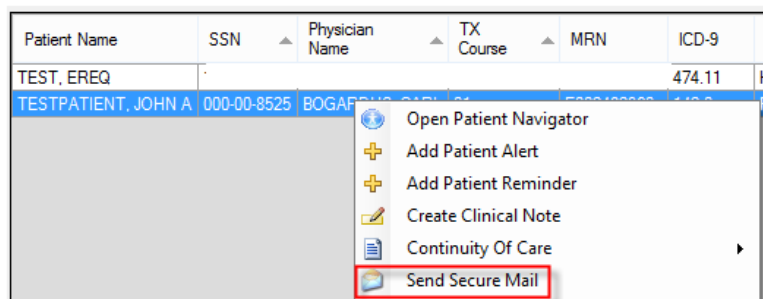
Find the patient in the patient select screen.

Right click on the patient.

Left click *Send Secure Mail*. (This will only be available for patients who have completed the portal sign up process.)

Fill out the email then click *Send*.

Within a few minutes, the patient will receive the secure email.



3.)

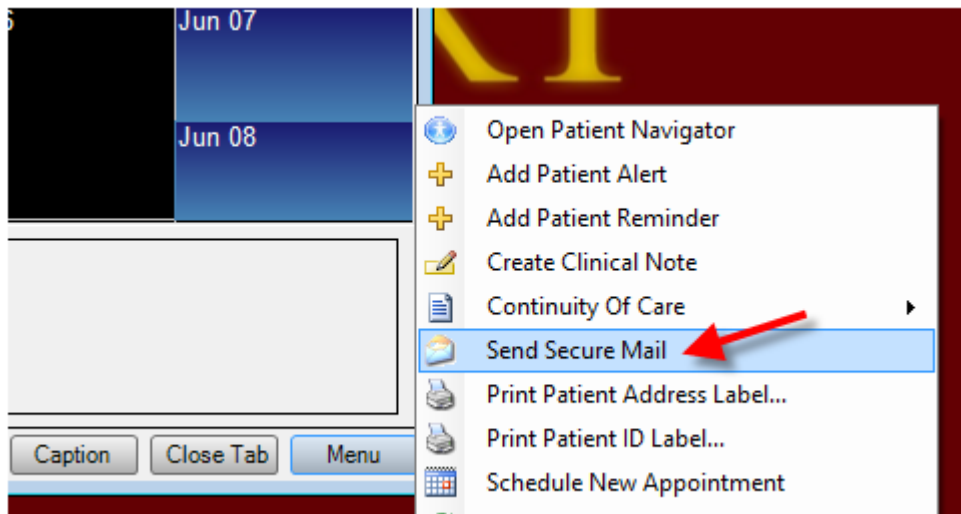
From within the patient chart...

Click *Menu*

Left click *Send Secure Mail*. (This will only be available for patients who have completed the portal sign up process.)

Fill out the email then click *Send*.

Within a few minutes, the patient will receive the secure email.



You can reply to a secure message to a patient using the method below.

4.) Click the ONCOCHART message icon then click on the *Patient Secure Messages* tab.



Highlight a message sent to you from a patient.

Click Reply

Fill out the email.

Click Send.

Within a few minutes, the patient will receive the secure email.