Secure Messaging

For at least 1 unique patient seen by the MIPS eligible clinician during the performance period, a secure message was sent, by the MIPS eligible clinician, using the electronic messaging function of CEHRT to the patient (or the patient-authorized representative), or in response to a secure message sent by the patient (or the patient-authorized representative) during the performance period.

How to meet this measure using ONCOCHART –

You must be subscribed to the patient portal to meet this measure*. Contact ONCOCHART support for more information regarding the patient portal.*

You can send a secure message to a patient using one of three methods.

1.) Click the ONCOCHART message icon then click on the *Patient Secure Messages* tab.

Click Compose.
Click To...
Only patients who have completed portal registration will be available.
Fill out the email then click *Send*.
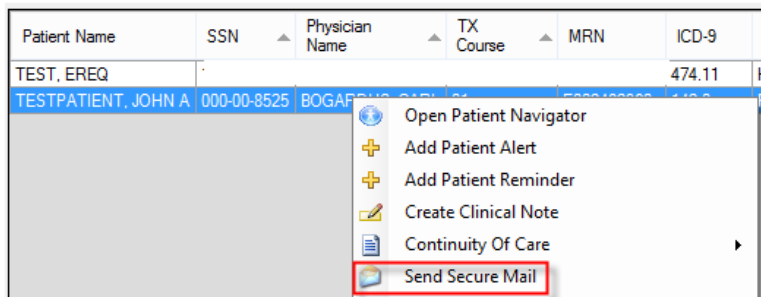Within a few minutes, the patient will receive the secure email.

2.) Find the patient in the patient select screen.
Right click on the patient.
Left click *Send Secure Mail*. (This will only be available for patients who have completed the portal sign up process.)
Fill out the email then click *Send*.
Within a few minutes, the patient will receive the secure email.

3.) From within the patient chart...

Click *Menu.*

Left click *Send Secure Mail*. (This will only be available for patients who have completed the portal sign up process.)

Fill out the email then click *Send*.

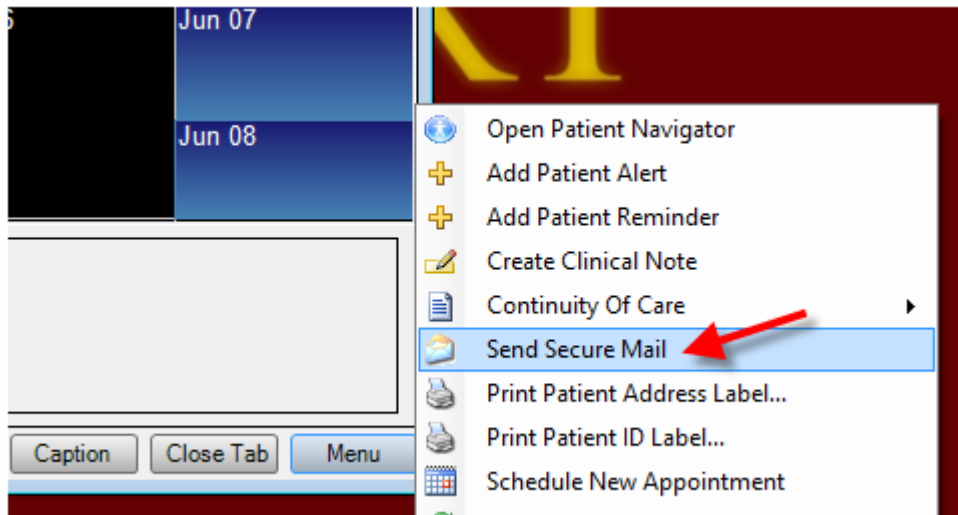Within a few minutes, the patient will receive the secure email.

You can reply to a secure message to a patient using the method below.

4.) Click the ONCOCHART message icon then click on the *Patient Secure Messages* tab.

Highlight a message sent to you from a patient.

Click Reply.

Fill out the email then click *Send*.

Within a few minutes, the patient will receive the secure email.